

## NPO Survey 2021 – List of Functions

### General Management

- Director
- Director Assistant

### Programs

- Director of Programs
- Program Responsible
- Program Manager
- Program Officer
- Program Assistant

### Fundraising

- Head of Fundraising
- Senior Fundraising Manager
- Key Account Manager
- Specialist Fundraising
- Fundraising Assistant

### Communication

- Head of Communication
- Public Relations Manager
- Specialist Communication
- Communication Assistant

### Marketing

- Head of Marketing
- Group Digital Services & Marketing Manager
- Senior Campaign Manager
- Senior Marketing Manager
- Campaign Manager
- Marketing Manager
- Event Manager
- Specialist Marketing
- Marketing Clerk

### IT & Customer Service

- Head of Customer Service
- Head of IT
- Customer Service Specialist
- IT Project Manager
- System Administrator
- IT Support (Help Desk)
- Customer Service Support

### Finance & Administration

- Head of Finance & Administration
- Accounting Manager
- Finance Controller
- Accountant
- Accounting Clerk

### Human Resources

- Head of Human Resources
- HR Business Partner
- HR Specialist
- HR Assistant

### Internal Service

- Head of Reception
- Service & Office Manager
- Receptionist